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Training in West Coast Ports-More than Ever to Meet Increased Demand

highly skilled, self-motivated and safety conscious

workforce is a top priority for

the Pacific Maritime Association (PMA), which administers the top training program in the United States.

For more than

30 years, West Coast

dock workers have received all types of training-from forklift to General Safety Training (GST) to contemporary training that focuses on skills for a changing

workplace. During the last fiscal year, close to 15,000 workers in California, Oregon and Washington were trained



The Port of Tacoma

in entry-level skill development and refresher courses.

"This year we're running

69 training projects in four regions at a total cost of more than 10 million. In Southern California alone, there may be

> up to eight classes underway on any given day, said Bob Dodge PMA director of training and operations in Southern California

Last year, General Safety Training (GST) turned out the greatest number of "graduates".

GST classes are mandated every three years for the entire work force, which includes longshore, walking boss, clerk, watchman, mechanic, superintendent and management representatives.

Training designed with ILWU

One of PMA's roles is to help assess-port by portthe types of training needed by new and existing employees who are moving up the ranks to fill openings through promotions, transfers, retirements or increased work opportunities. The Port labor relations committee, made up of employer and ILWU representatives, makes recommendations about each year's training needs. Skill training (equipment) programs, which are paid for and administered by PMA, →

PORT OF TACOMA - PROFILE

HE PORTS

Did you know ...

... that the United States is Taiwan's largest trading partner? During the first seven months of this year, \$16.5 billion worth of goods were traded between the two countries.

are jointly designed and taught by ILWU and PMA equipment operators. "Training in general and well-trained workers have

is investigating the possibility of opening a 10-to-15 acre "Center of Excellence" in Southern California.



Lashing Training, Port of Los Angeles

a big impact on our member companies' bottom line," said PMA Training Director Kim Arrivee. "Because the ports of Long Beach and Los Angeles are such prominent tonnage centers, we've gained experience there that's helped us develop some of the best training programs in the industry. Other ports—domestic and foreign—come to us for our expertise and training materials."

State-of-the-art Facilities

But PMA is not resting on its laurels. The organization

The facility will offer stateof-the-art equipment and computer training, as well as classroom training. This training center will also be used to develop future programs.

Early next year, PMA will roll out a program designed to enhance training for marine clerks on computerized terminal gates. Mastering this process will allow the workforce to operate the terminals more efficiently—a key to the West Coast maintaining its position as a leading intermodal gateway.

Member Profile-Matson



Matson Navigation
Company has a history that
dates back to 1882 when
Captain William Matson
sailed his three-masted
schooner from San
Francisco to Hilo, Hawaii,
carrying 300 tons of food,
plantation supplies and
general merchandise.

Today, it is the principal carrier of containerized cargo and automobiles between the U.S. Pacific Coast and Hawaii, the Hawaiian Neighbor Islands, the Mid-Pacific Islands and the Guam-Micronesia regions.

"We've come a long way over the years," said C. Bradley Mulholland, president and chief executive officer of Matson Navigation Company. "Matson has had a key role in the economic development of Hawaii. As a result of our long relationships with customers, Matson has become an integral part of their distribution systems."

"Matson's mission is to provide customers with an efficient, reliable service of superior, quality and value," Mulholland said. "This is reflected in all aspects of our operations, from gate processing at our terminal facilities to shipment tracking at our 'one-calldoes-it-all' customer service center."

Four years ago, Matson launched a weekly Pacific Coast service between Los Angeles and the Pacific Northwest ports of Seattle and Vancouver, B.C. Two years ago, Matson formed an alliance with American President Line, Ltd. (APL) that involved the purchase of six container ships and marked Matson's re-entry into the Guam trade.

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