

FAQs (Frequently Asked Questions)

Q. How can I contact the payroll department ?

A. Several ways. You can go to the local PMA office. You can call TOLL FREE 1-888-PMA-1234. You can send an email to pmapayrollmail@pmanet.org

Q. Can I have my payroll check mailed each week to my home?

A. Yes, simply call our TOLL FREE number or ask at your local PMA office.

Q. How do I change my 401(k) investments?

A. You must contact Fidelity directly by calling their toll-free telephone service at 1-800-761-ILWU (4598), or you can access them on-line (<https://netbenefits.non-profits.com/>).

Q. How do I change my 401(k) hourly deduction amount?

A. You must contact Fidelity directly by calling their toll-free telephone service at 1-800-761-ILWU (4598), or you can access them on-line (<https://netbenefits.non-profits.com/>).

Q. How do I file a pay shortage claim?

A. There are several ways. You can contact the company directly that you were shorted. You can fill out a shortage claim form (available at the dispatch halls). You can call in your shortage claim to the TOLL FREE number (1-888-PMA-1234). You can also print the shortage claim form by clicking [here](#).

Q. Can I contact the Payroll Department using email?

A. Yes, our email address is pmapayrollmail@pmanet.org